

# the arch inn

## **Health & Safety In Our Rooms**

**In addition to our already strict health & safety and hygiene standards we are implementing the following measures to ensure the safety of our staff and customers as a result of Covid-19.**

- All staff members have been trained on essential hygiene, social distancing and the risks involved in the operation of a Covid safe workplace;
- Staff will be washing hands at least every twenty minutes;
- Any staff member exhibiting symptoms of Covid-19 will be isolated;
- Bedrooms will be cleaned to our usual high standard and rooms will be sprayed with a sanitiser spray prior to housekeeping staff departing the room;
- Should you display any symptoms of Covid-19 prior to your visit to The Arch Inn you are respectfully requested to refrain from visiting and to contact the your local health service to arrange a test;
- Face coverings must be worn at all times by everyone aged 5 and over until you are in your room or seated in our bar or restaurant;
- Guests are asked to maintain social distancing at all times and follow the on site signage to minimise contact with other guests and staff;
- If you are exhibiting any symptoms of Covid-19 we are obligated to refuse entry;
- In the event that a guest develops symptoms whilst staying away from home, they should immediately book a test through NHS Inform or, if they can't get online, by phoning 0800 028 2816.
- Staff are required to collect the personal data of each guest for Test & Protect;
- Hand sanitiser stations will be located at various points around the premises, we ask that you make use of these facilities throughout your visit;
- When washing your hands, please use the soap provided and wash for a minimum of 20 seconds each time;
- If you require assistance with your luggage this can be provided and a member of staff will deliver your luggage to your door;
- Whilst some customers are more comfortable with contactless and card payments, please rest assured that cash is also acceptable.

Thank you for your cooperation.