

the arch inn

Health & Safety In Our Bar and Restaurant

In addition to our already strict health & safety and hygiene standards we are implementing the following measures to ensure the safety of our staff and customers as a result of Covid-19.

- All staff members have been trained on essential hygiene, social distancing and the risks involved in the operation of a Covid safe workplace;
- Staff will be washing hands at least every twenty minutes;
- Any staff member exhibiting symptoms of Covid-19 will be isolated;
- Screens have been fitted in the the bar and restaurant for staff and customer safety;
- Should you display any symptoms of Covid-19 prior to your visit to The Arch Inn you are respectfully requested to refrain from visiting and to contact the your local health service to arrange a test;
- Face coverings must be worn at all times by everyone aged 5 and over, unless seated;
- Customers must not meet in groups of more than 4 people from 2 households indoors or 6 people from 6 households outdoors (children aged 12 and under are exempt but must not be from more than the same 2 households);
- Customers are asked to maintain social distancing at all times and follow the on site signage to minimise contact with other customers and staff. Please do not move or visit other tables during your time on the premises;
- All adult customers will be asked to check in & out using their mobile phones and scanning a QR code located around the premises for Test & Protect. If you are unable to use the QR code a member of staff will take your details;
- Hand sanitiser stations will be located at various points around the premises, we ask that you make use of these facilities throughout your visit;
- When washing your hands, please use the soap provided and wash for a minimum of 20 seconds each time;
- Where possible, we will limit the number of staff who attend to you for the duration of your visit to the restaurant;
- When a customer departs, their table will be left for five minutes prior to clearing, cleaning and disinfecting prior to the next customer arriving;
- The bar and restaurant will be deep cleaned at the end of each day;
- Whilst some customers are more comfortable with contactless and card payments, please rest assured that cash is also acceptable.

Thank you for your cooperation.